



## Quality Policy Statement

Good quality management is an integral part of Vector Free Marlborough Limited (VFML) achieving our vision of being a key player in our clients achieving their ultimate biosecurity and vertebrate pest management objectives.

Our commitment to quality is guided by our Integrated Management System (IMS). Compliance with prescribed processes and procedures is critical to VFML being able to provide a level of overall management, administration, and expertise in the field that we can justifiably be proud of, and which is provided in such a way that is enjoyable and profitable for all. Suggested improvements to the system are always welcome – we want our workers to feel empowered to fully utilise their individual strengths, to be innovative and go beyond expectation.

Our quality objectives are defined and directed by the following management principles and behaviours:

- Every person representing VFML is charged with the responsibility of protecting and enhancing our quality objectives within any area in which they have control or influence.
- We commit to ensuring that the work we do complies with all legal and statutory requirements as well as our own and those of our clients.
- We commit to providing opportunities for everyone involved in our business to understand and get on board with our quality objectives. Our people have a wide range of skills and life experiences - working together we drive quality improvement through training, participation, engagement, and promoting innovative thinking.
- We commit to the continual improvement of our management system to ensure it remains effective. We do this by measuring our progress throughout the year, investigating when things do not go exactly to plan and ensuring the right plans are put in place.

At VFML we know that we cannot achieve our quality objectives when we work as individuals. That's why we are so proud of our team culture which is driven by strong leadership that recognises the importance of enhancing management capability and providing the resources our team needs to get the job done well.

Top Management has the overall responsibility for the quality policy statement including formulation, development, implementation and encouraging commitment by personnel at all levels within VFML.

The Management Representative for Quality nominated in the IMS is responsible for the co-ordination, implementation, and monitoring of the policy throughout the organisation.

All workers, subcontractors and visitors are responsible for policy implementation by cooperating, participating, and contributing to its success through their actions and suggestions.

This quality policy statement is communicated to all workers and visitors. A copy is displayed at the administration office and all employees are encouraged to read it and communicate any queries to Top Management or their representative.

This policy statement is evaluated annually as part of the overall review of the IMS to ensure its stated objectives are met.

A handwritten signature in black ink, appearing to read 'B. Polson'.

Barry Polson – Director, Vector Free Marlborough Limited  
Date: 2 June 2022